

Figure 1A

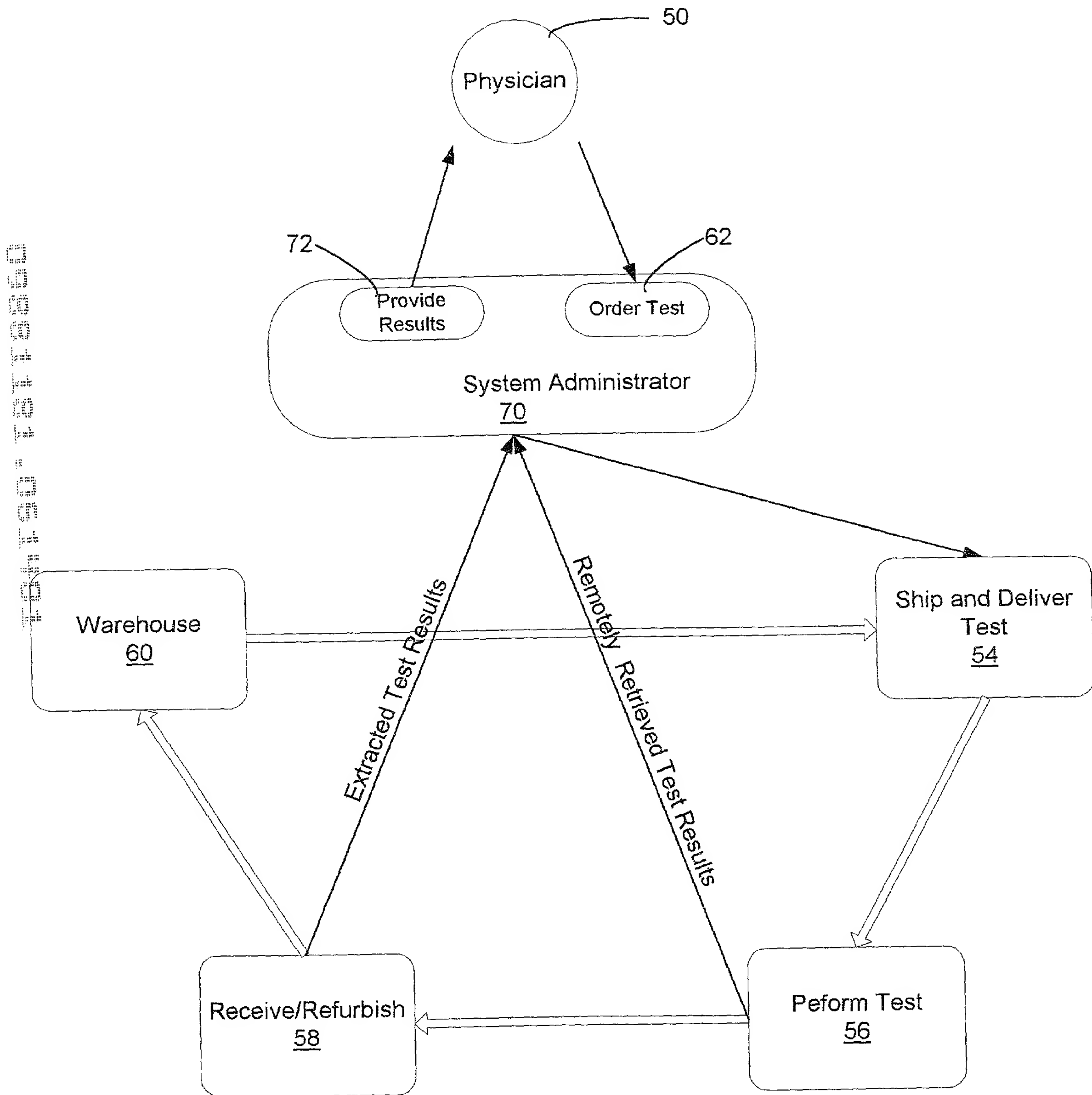


Figure
1B

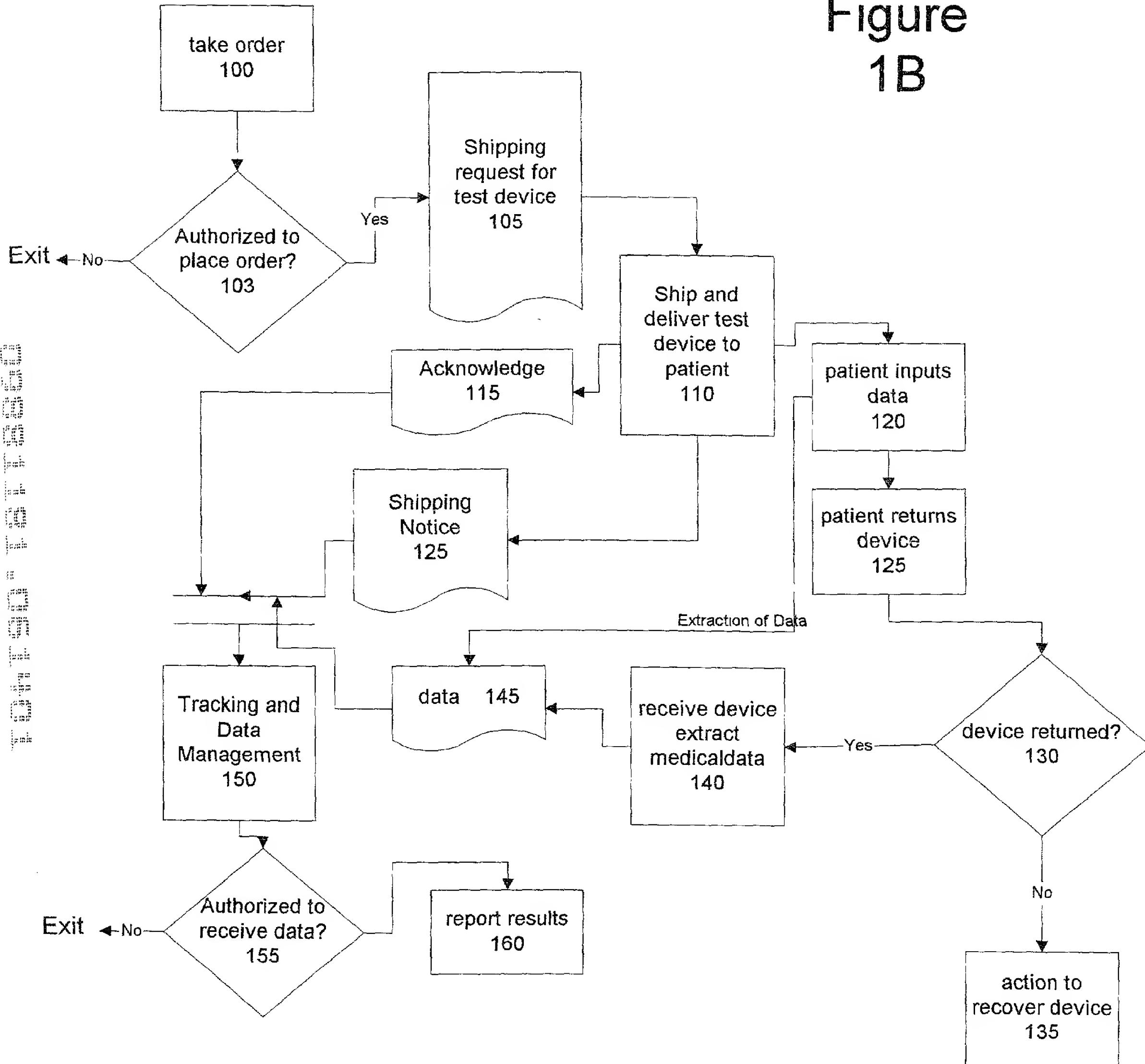
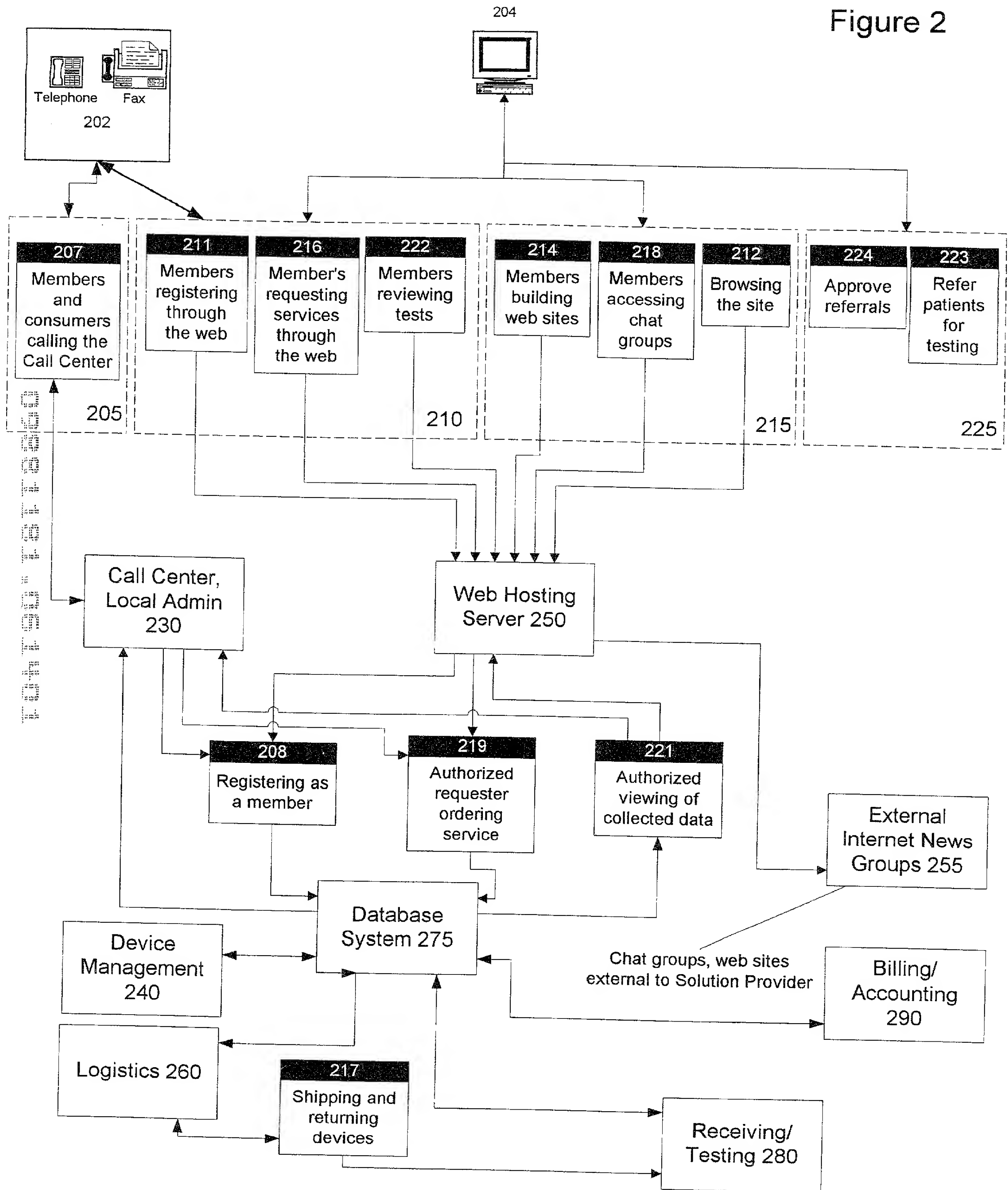


Figure 2



Call Center or Web Interface

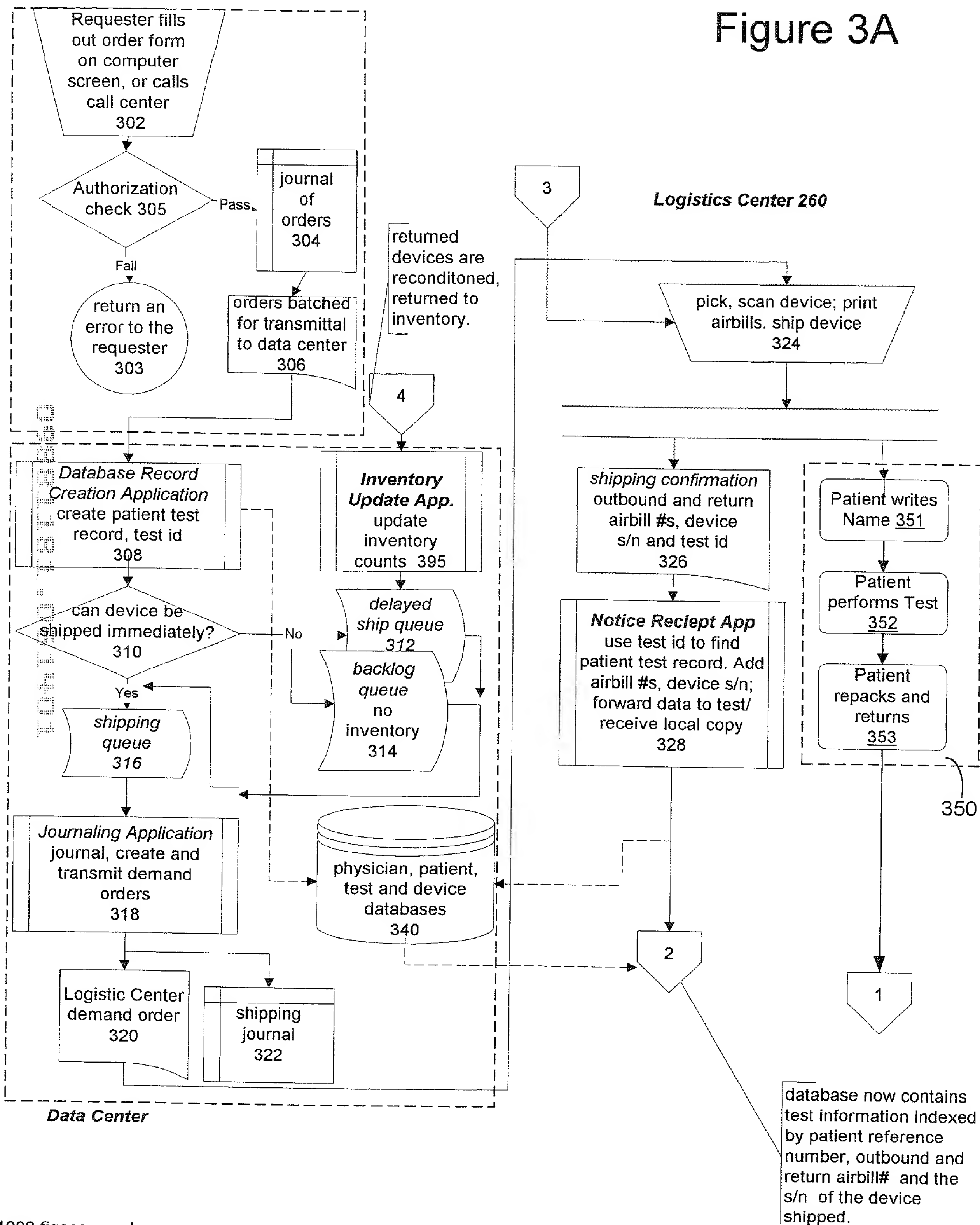
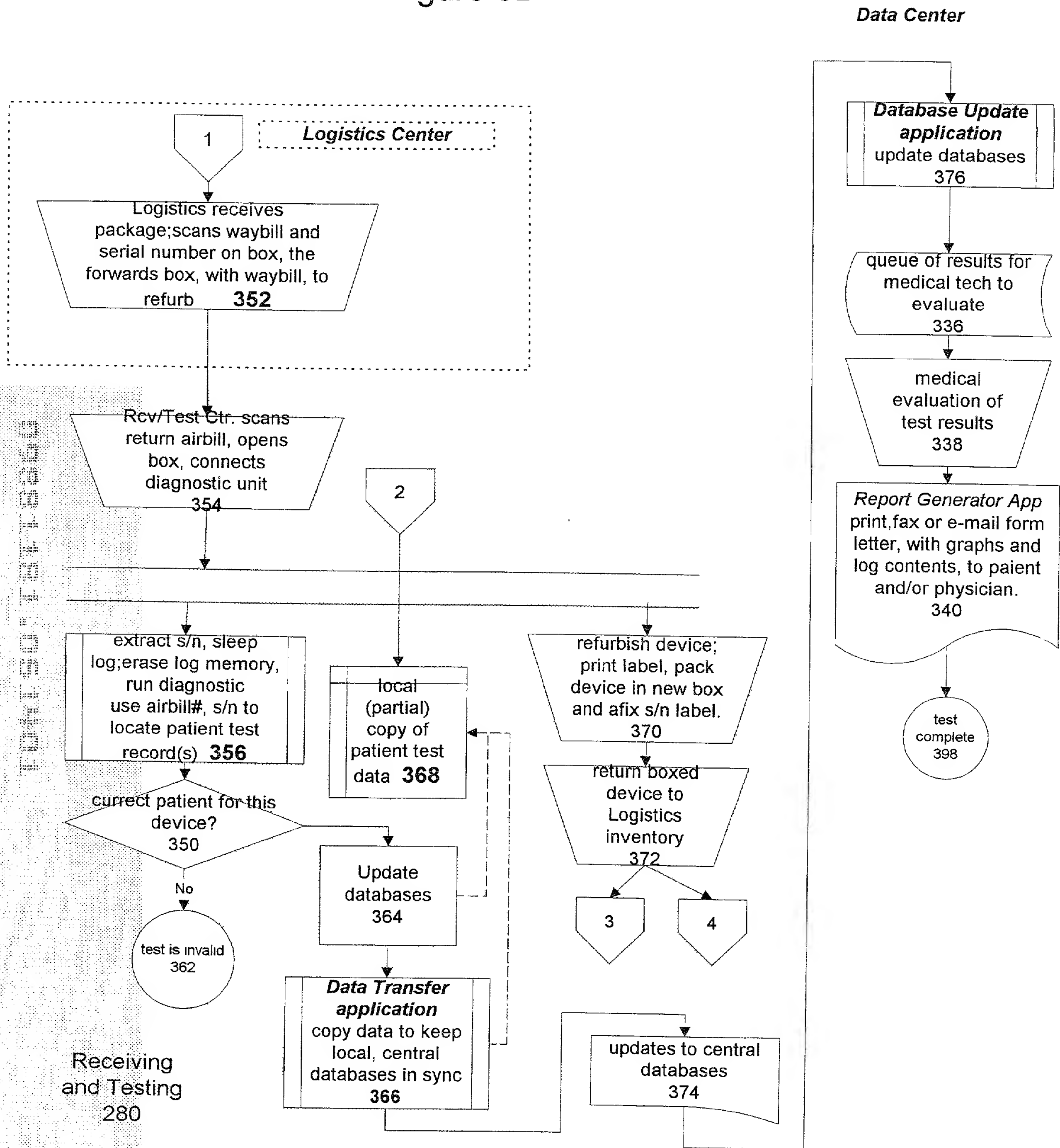


Figure 3B



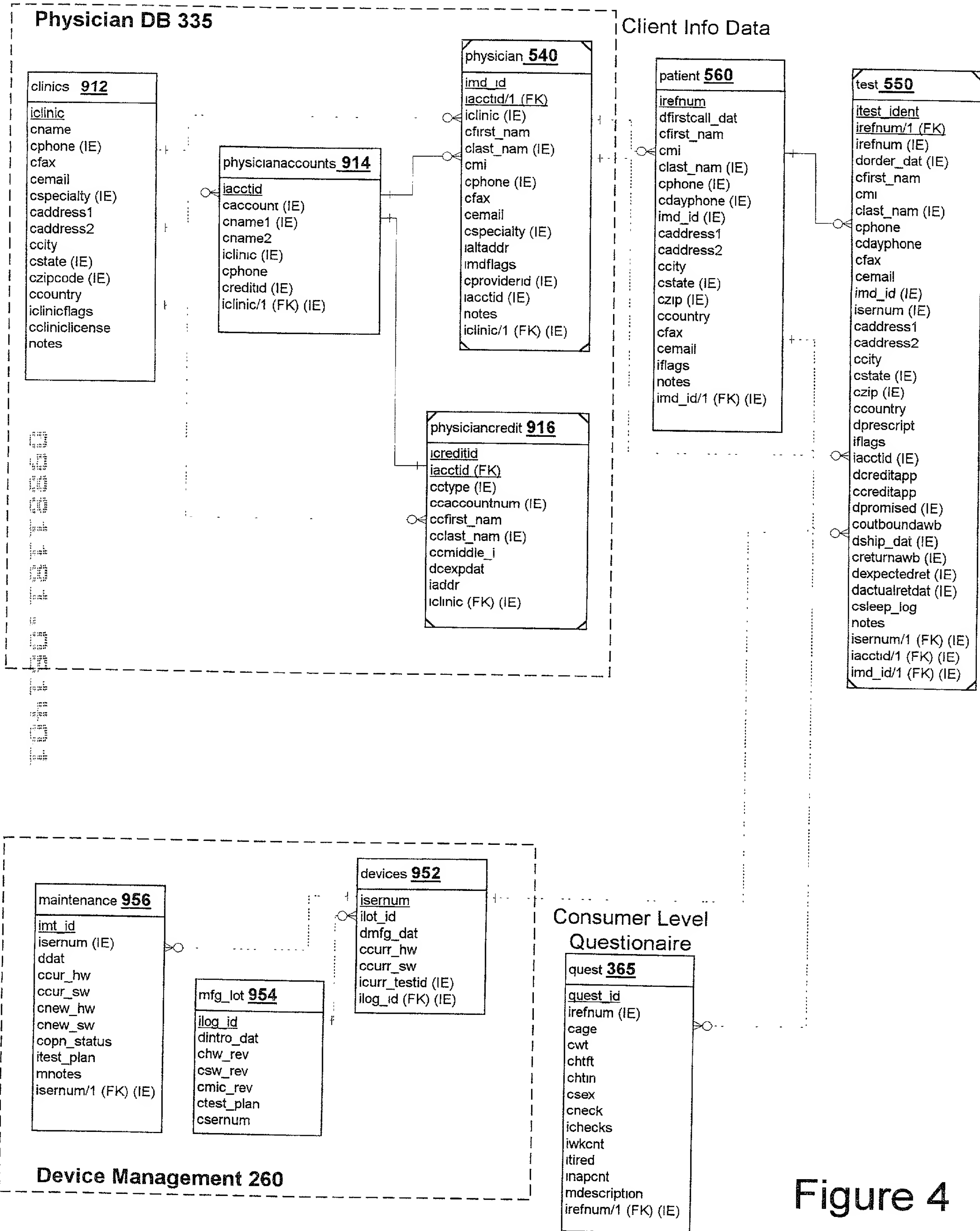


Figure 4

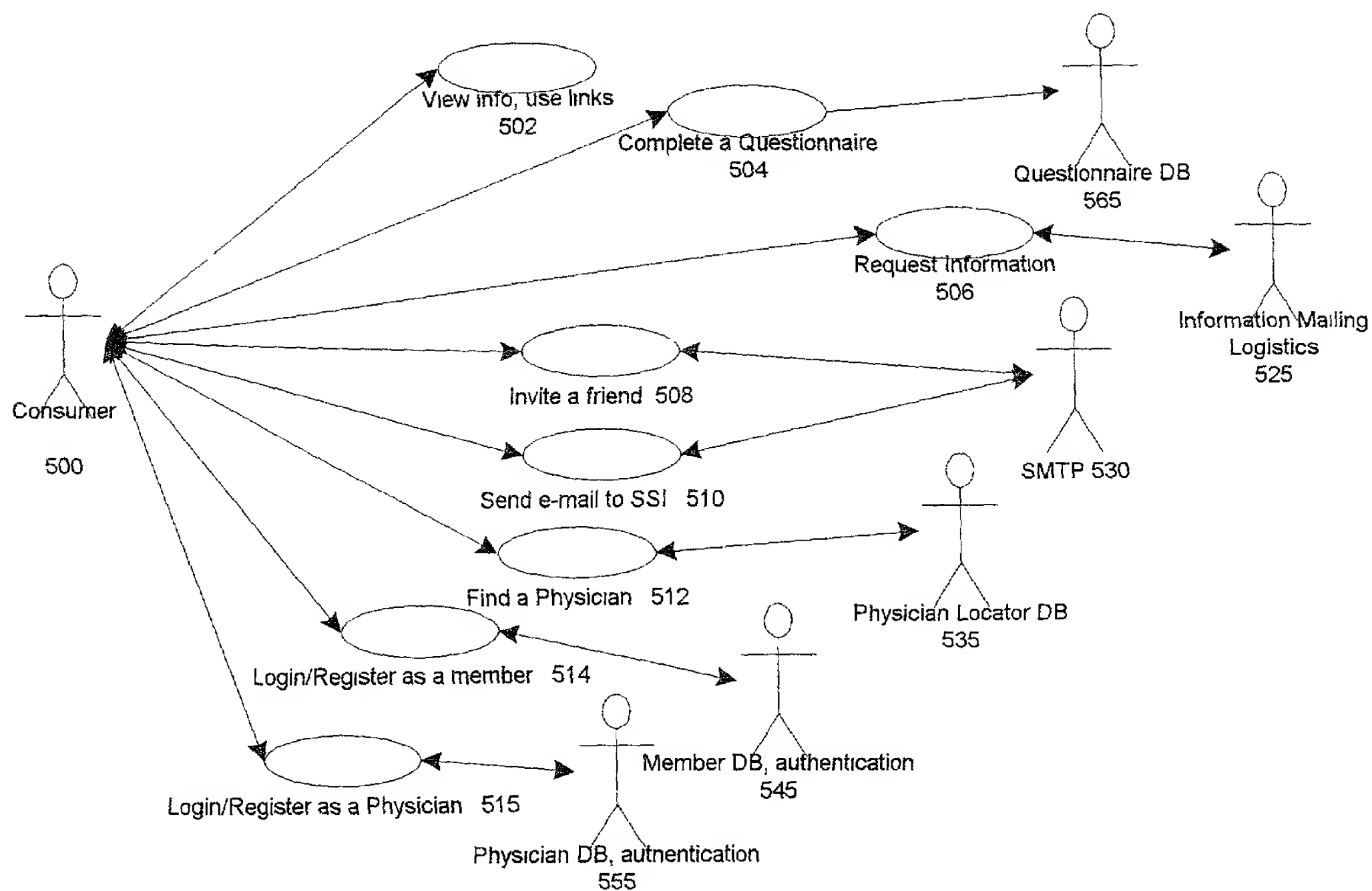


Figure 5

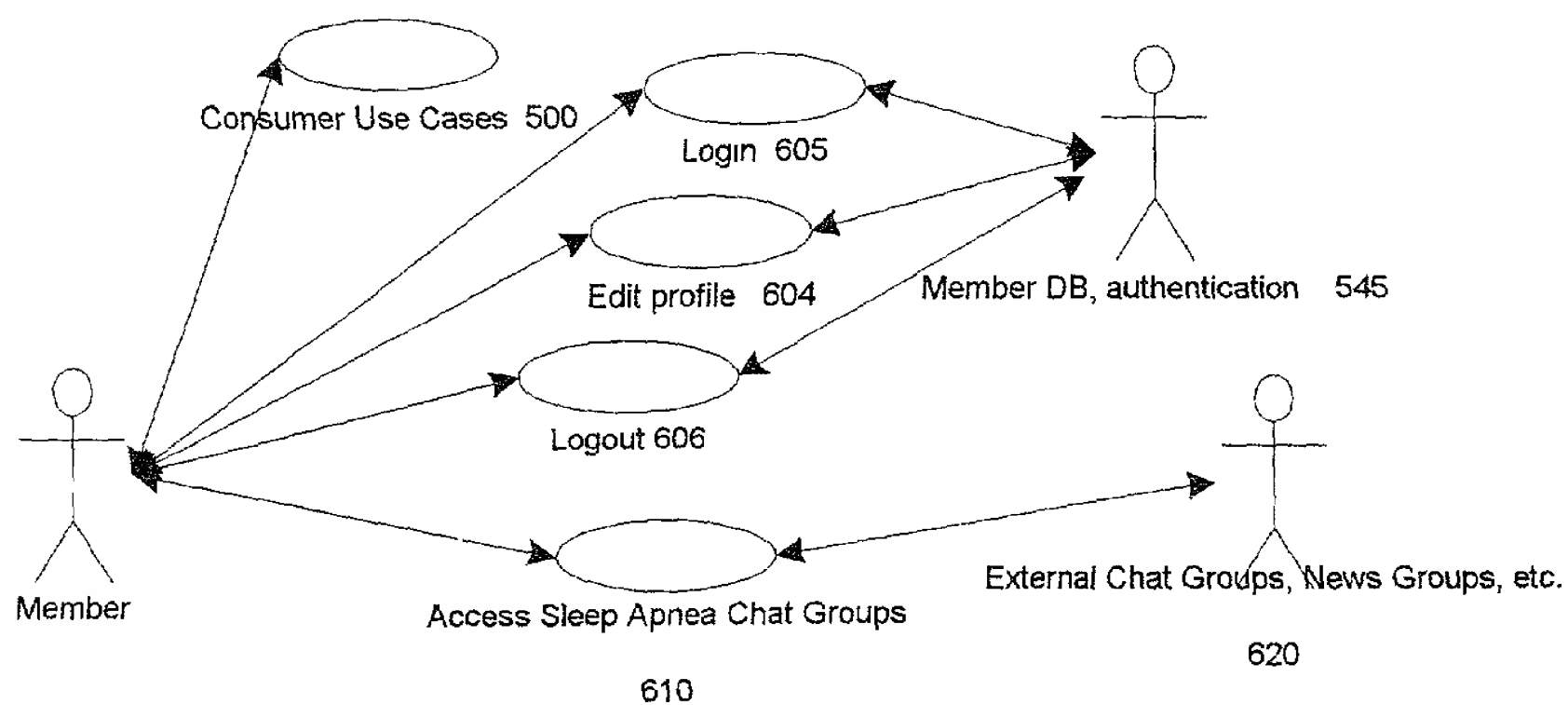


Figure 6

Figure 7

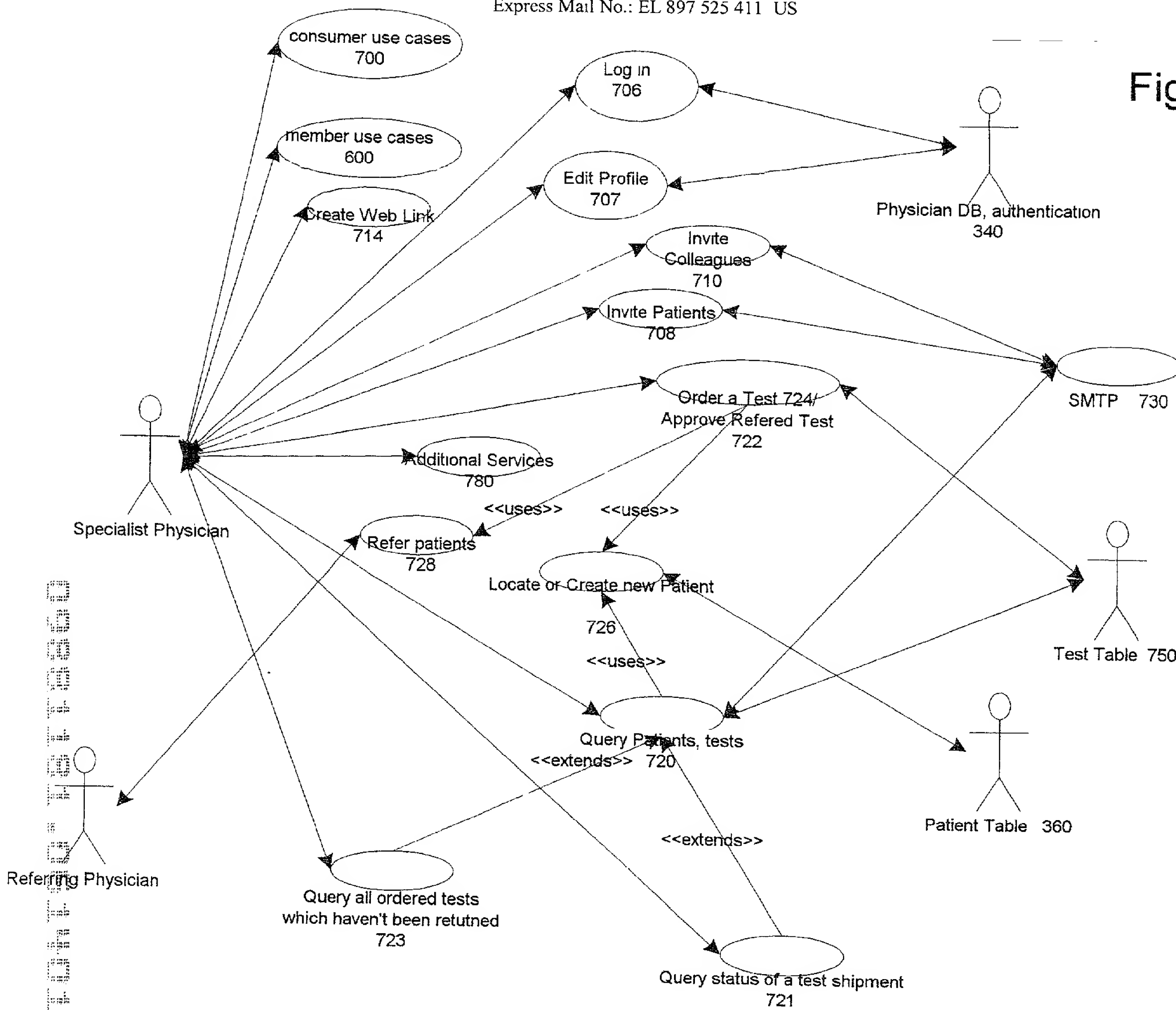


Figure 8

